



BOARDING/DAYCARE AGREEMENT

Owner Name: _____

Dog Name(s): _____

TERMS & CONDITIONS OF ACCEPTANCE

- 1. SERVICES.** We agree to provide the specific services to your Pet for each visit as per your selection upon booking. That includes daycare, boarding, grooming, and/or training.
- 2. CONDITION OF PETS.** The owner warrants that the animal(s) being boarded is/are in a fit and healthy condition and must advise the staff of any medical conditions/illnesses in advance (including if a female dog is in heat). They must be illness-free with no signs of vomiting, diarrhea, open wounds, runny eyes, nasal discharge, fever, and/or cough.
- 3. PAYMENT FOR SERVICES.** You agree to pay The Hydrant Hotel for the Services we provide to your Pet during each visit at the rates set forth at the start of such visit (collectively the "Charges"). Prices are subject to change without notice and seasonal rates may apply. Charges begin on the day you leave your Pet. Hotel check-out time for boarded Pets is by 3:00 p.m. on the departure date. You may incur additional charges for late check-out. You understand that if you do not pay for your bill in full at check-out, you will remain liable for all Charges incurred during your Pet's stay, and The Hydrant reserves the right to collect any unpaid balance including, but not limited to, transferring responsibility for collecting the unpaid balance to a debt collection agency after 30 days.

Initials: _____

- 4. VACCINATIONS.** The Hydrant is a vaccine-mandated facility. All dogs being boarded are required to have current vaccinations and certificates must be provided upon arrival; otherwise, boarding will be refused. All vaccinations must be valid at least four days prior to boarding and cover the whole of the boarding term. Dogs are to be vaccinated against DHPP, Rabies, & Bordetella.

Dog owners understand that even if their dog is vaccinated for Bordetella, kennel cough is still a risk and the vaccine does not cover every strain of it. The Hydrant cleans extensively; however, kennel cough is airborne and even if a guest is not playing with other dogs, they can contract it. The owner understands that The Hydrant will not be responsible for any veterinary bills that pertain to kennel cough.

- 5. PERSONAL ITEMS.** Do not bring or leave items with your Pet that are valuable or irreplaceable. The Hydrant is not responsible for loss or damage to any personal item or toy left with your Pet.
- 6. DIET AND MEDICATION.** Special dietary requirements will be administered as supplied but must be requested, in writing, by the owner. All reasonable efforts will be made to administer oral medication or to apply external treatments as directed of which there is no charge to the owner. However, if required, veterinary assistance may be requested at the owner's cost without prior consultation.
- 7. PET HEALTH AND BEHAVIOR.** The Hydrant is not a facility suitable for any aggression-on-human animals. If a dog begins displaying aggressive behaviors towards the staff, The Hydrant reserves the right to kennel them and they must be picked up within the day.

You acknowledge and agree that in the unlikely event your Pet becomes ill or injured, or if your Pet has a preexisting condition that is aggravated by its stay and requires professional attention, we will attempt to notify you or your Agent at the telephone numbers you provide on the reverse side. If we cannot reach you or your Agent, The Hydrant, at its sole discretion, may engage the services of a veterinarian and/or administer medicine or give other necessary attention to your Pet, and you authorize us to seek treatment and provide any such service, and you agree to reimburse The Hydrant for the cost of the medical care and treatment. In cases we believe to be critical or medical emergencies, we may take your Pet to the veterinarian before trying to contact you. If at any time you refuse medical treatment for your Pet, The Hydrant may, at its sole discretion, engage the services of a veterinarian and/or administer medicine to make your Pet as comfortable as possible until picked up by you or your Agent, and you authorize us to provide any such service and agree to reimburse The Hydrant for the cost of the medical care and treatment. You understand and agree that if we cannot reach you or your Agent, The Hydrant will make healthcare decisions for your Pet based on the recommendations of available professionals.

YOU HEREBY KNOWINGLY AND WITH INFORMED CONSENT AUTHORIZE THE RELEASE OF ANY AND ALL VETERINARY RECORDS TO THE HYDRANT IN CONNECTION WITH ANY AND ALL MEDICAL TREATMENT PERFORMED ON YOUR PET DURING, OR IN CONNECTION WITH, YOUR PET'S STAY.

Initials: _____

- 8. CONTACT WITH OTHER PETS.** While your Pet is staying with us, he or she may commingle and socialize with other Pets. Every effort will be made to ensure the safety of our guests by assessing each Pet. If you do not want your Pet to commingle and socialize, you must provide us with your request at the time of check-in. You acknowledge and agree that in the unlikely event your Pet is injured, YOU RELEASE AND DISCHARGE THE HYDRANT AND ITS AGENTS FROM ANY LIABILITY FOR SUCH INJURY.

If your Pet injures another Pet or any person, you will be solely responsible for any injury to the other Pet or person, as well as your own Pet.

- 9. GROOMING.** You always have the option to include a paid grooming service for your Pet while they are in daycare/boarding. If you do not choose to include this service, and we feel your Pet should be groomed prior to pickup, you give us permission to do so and understand the standard grooming fee applies. Situations where this may be required include: particularly rough dog play, potty accidents, etc.

Initials: _____

- 10. SOLE OWNERSHIP.** You represent that you are the owner(s) of the Pet(s) and that you are fully authorized to enter into this Agreement. All the information about you and your Pet in this Agreement is true, accurate, and complete.

- 11. CANCELLATIONS.** If you need to cancel your boarding reservation **during non-holiday periods**, you must do so at least **48 hours prior** to your scheduled arrival date so that we have time to offer your spot to a customer on our wait-list. Reservations that are cancelled less than 48 hours and/or "no shows" will incur a \$100 cancellation fee. **During holidays (Thanksgiving, Christmas, New Years, winter break, etc.),** we require notification **five days prior** if you are cancelling or the \$100 cancellation/"no show" fee will apply. If you need to cancel your daycare reservation, you may do so up to 24 hours prior to the date. Reservations that are cancelled less than 24 hours and/or "no shows" will incur a \$50 cancellation fee.

Initials: _____

- 12. YOUR AGENT.** Please designate an Agent for The Hydrant in the event you are unable to be reached in case of emergency. Your Agent must be an adult, over the age of 18, and be someone other than the primary Pet parent(s). If you are traveling, the Agent should not be someone traveling with you. If we cannot reach you, you authorize The Hydrant to contact your Agent. You agree that your Agent shall have the right to pick up your Pet and shall have authority to make any and all decisions for your Pet, including health-related decisions, as well as approving the expenditure of funds for, or on behalf of, your Pet.

- 13. SOCIAL MEDIA POSTS.** We know how much Pet parents like to see photos of their Pets on The Hydrant's social media properties and will endeavor to post as many as possible without disrupting your Pet's time at The Hydrant. You hereby provide us permission to photograph and post photos on our social media properties and/or our website.

Initials: _____

Please ensure your contact information below is current and provide your Agent's contact information.

Name: _____ Date: _____

Signed: _____

Cell phone: _____ Email*: _____

Agent/Emergency contact name: _____ Cell phone: _____

Additional contact instructions: _____

*I agree to receive email correspondence from The Hydrant regarding special offers, news and promotions.

Initials: _____